LICENSE MANAGER GUIDE

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Introduction

License Manager is utility application located under the Tools menu of your Shiraz software.

Its purpose is to allow you to manage the licensing and security of your software.

The application (see image below) is divided in three main parts:

- Info to check the status of your current installation
- **Dongle Update** to manage the hardware key
- License Update to manage the software license



Each part is explained in more details in the corresponding section of this guide.

Info

Select the Info option of License Manager to visualise the status of your current license (Full mode, Trial mode, Demo mode...) of your product and all the associated options:

Property		Value		
▲ License				
Status		Full mode		
Туре		HASP HL Pro		
Hasp ID		71,201,21,76		
Installati	n ID	384 536 838 838 838 380 388 1	No 06.10	
Product				
Name		Shiraz RIP		
Version		800		
Edition		Server Plus		
Queues		2		
Roll Wid	h	XL		
Options				
Prints Le	t	Unlimited		
Hot Fold	er	Enabled		
Port Mor	itor	Enabled		
HPGL		Enabled		
Wall Art		Enabled		
Colour	odule	Enabled		
Latin		Disabled		
Not For	esale	Disabled		
▲ Clients				
Design		Enabled		
Layout		Enabled		
Foto		Enabled		
Drivers				
Canon		Enabled		
Encad		Disabled		
Epson		Enabled		
HP		Enabled		
InkTec		Disabled		
Jeti		Enabled		
KIP		Disabled		
Mimaki		Enabled		
Minilab		Enabled		
Mutoh		Disabled		
Octopus		Disabled		
		Evport C	afrach 🔽 Main ma	

If you are using a hardware key (dongle) Info will read and display its contents. If the dongle is removed then the application will display the information about the software license (click the **Refresh** button if you have plugged/unplugged any dongle while License Manager was running).

Property	Value
▲ License	
Status	License period is about to expire. There are 4 days left
Туре	Software protection
License ID	276388-485272-003482
Installation ID	3864-6246-9838-8838-8838-0532-5858-7532
Product	
Name	Shiraz RIP
Version	800
Edition	Server Only
Queues	1
Roll Width	XL
 Options 	
Prints Left	Unlimited
Hot Folder	Disabled
Port Monitor	Disabled
HPGL	Disabled
Wall Art	Disabled
Colour Module	Disabled
Latin	Disabled
Not For Resale	Disabled
 Clients 	
Design	Disabled
Layout	Disabled
Foto	Disabled
Drivers	
Canon	Enabled
Encad	Disabled
Epson	Disabled
HP	Disabled
InkTec	Disabled
Jeti	Disabled
KIP	Disabled
Mimaki	Disabled
Minilab	Disabled
Mutoh	Disabled
Octopus	Dicabled
	Export S Refresh 📑 Main menu

The **Export** option is used for support purposes. Click on it and a window will pop up, asking you to save a text file that will contain the information displayed:

Save File	_		-				
				•	← Search	h Jerome	م
Organize 🔻 New folder							• 0
☆ Favorites		44					
🧮 Desktop			(ED				
🗼 Downloads	.assistant	.designer	AppData	Application	Contacts	Cookies	Desktop
🔚 Recent Places			-	Data			
=							
📜 Libraries							5
Documents	Downloads	Favorites	hyvemate	Links	Local	My	My
🚽 Music					Settings	Documents	Documents
Pictures			10				
🛃 Videos 💷				5			P.
_	My Music	My Pictures	My Videos	NetHood	PrintHood	Saved	Searches
Normal Computer				11.00.00.00.00		Games	
🏭 OS (C:)				···· •			
📰 Data (D:)							
C HR RECOVERY 8	SendTo	Start Menu	Templates	info.txt			
File name: info.txt							•
Save as type: Text Do	cuments (*.txt)						•
A Hide Folders					Sa	ive	Cancel
	Jeti		Enabled				
	Mimaki		Enabled				
	Minilab		Enabled				
	Mutoh		Disabled				
	Octopus	(Dicabled				*
			💾 Ехро	rt	🕤 Refresh		Main menu

Please email this file if asked by the Shiraz support team.

To update your dongle/license refer to the corresponding section.

Dongle update

If you have a USB dongle connected to your computer you can then select the **Dongle Update** option as shown below:

License Manager	
	Extract key information The first step to update your license key is to extract its content and send it to us. To do so, dick on the left button below. A window will non-up, action you to save the file (keep the default name and
	save at a location convenient for you). Then you have to send this file to orders@shiraz-software.com. You can use the right button below to launch your email client.
Info	Update key
\bigcirc	The second step to update your license key is to apply the update file that has been sent to you. To do so, click on the left button below. A window will pop up, asking you to select the update file (with a v2c extension). To finalise the update of your license key, click on the right button below.
Dongle Update	
€	Log
License Update	
Exit	
	Main menu

The update process is divided in two parts:

- **Extract key information** and send it to your dealer along with the update you seek
- > Update Key to select the update file sent by your dealer and apply it

Extract key information



Click on the button to the left as highlighted in the image above:



Save the zip file and avoid changing the default name that indicates the licence number and makes it easier to handle for Shiraz order team.

License Manager	
License Manager	Extract key information The first step to update your license key is to extract its content and send it to us. To do so, click on the left button below. A window will pop up, asking you to save the file (keep the default name and save at a location convenient for you). Then you have to send this file to orders@shiraz-software.com. You can use the right button below to launch your email client. Image: C:\Users\
Exit	

Email the zip file to the Shiraz order department (orders@shiraz-software.com).

If you have an email client installed and setup, you can press the button on the right (highlighted in the image above), and a draft of email will pop up. You will need to complete the information about your update, and attach the previously saved zip file before sending it:

	То	orders@shiraz-software.com
Send	Сс	
	Subject:	Dongle update
Hi the	re,	
Please	e find atta	ched the content of my hardware key (attach the zip file manually).
My or	der is:	
Best F	Regards	
	_	

Once your order has been processed and required codes emailed to you then you will be in a position to update your dongle key as detailed below.

Update key

You will receive a reply to your email with a v2c file attached. Download the file.

Select the **Dongle Update** option if not already selected and then click on the highlighted button as shown below:

License Manager	
License Manager	Extract key information Extract key information to so, click on the left button below. A window will pop up, asking you to save the file (keep the default name and serve at a location convenient for you). Then you have to send this file to orders@shiraz-software.com. You can use the right button below to launch your email client. Image: C: Users -1339492494.zip Update key Assend step to update your license key is to apply the update file that has been sent to you. To so, click on the left button below. A window will pop up, asking you to select the update file (with a v2c extension). To finalise the update of your license key, click on the right button below. Image: Clipter Cli
	Main menu

A window pops up, allowing you to select the update v2c file that you have previously downloaded:



Press the **Apply** button as highlighted below to execute the update:

License Manager	
	Extract key information The first step to update your license key is to extract its content and send it to us. To do so, click on the left button below. A window will pop up, asking you to save the file (keep the default name and save at a location convenient for you). Then you have to send this file to orders@shiraz-software.com. You can use the right button below to launch your email client. C:\Users\
Info	Update key
•	The second step to update your license key is to apply the update file that has been sent to you. To do so, click on the left button below. A window will pop up, asking you to select the update file (with a v2c extension). To finalise the update of your license key, click on the right button below.
Dongle Update	C:\Users\ -update_1.v2c
License Update	Log Extraction of key content. Extraction of key content successful. Please send an email to orders@shiraz-software.com stating your requirements, with the file 'C:\Users\ -1339492494.zip' attached, in order to purchase an update of your hardware key. Opening new message window of the user's email client. Selecting hardware key update file. Update file 'C:\Users\ -update_1.v2c' selected.
	Main menu

A message will pop up when the update has been processed, informing you about the success or otherwise of the operation:

License Manager	
	Extract key information
	The first step to update your license key is to extract its content and send it to us.
	To do so, click on the left button below. A window will pop up, asking you to save the file (keep the default name and save at a location convenient for you). Then you have to send this file to orders@shiraz-software.com. You can use the right button below to launch your email client.
	C:\Users\ -1339492494.zip
Info	Update key
	The second step to update your license key is to apply the update file that has been sent to you.
Dongle Update	To do so, click on the left button below. A window will pop up, asking you to select the update file (with a v2c extension). To finalise the Information right button below.
€	
License Update	Extraction of key content. Extraction of key content successful. Please send an email to orders@shiraz-software.com stating your requirements, with the file 'C:\Users\ -1339492494.zip' attached, in order to purchase an update of your hardware key. Opering new margazer window of the users' ampil client
	Selecting hardware key update file.
Exit	Update file 'C:\Users\ Applying update contained in 'C:\Users\ Update of hardware key successful with the file 'C:\Users\ -update_1.v2c'.
	Main menu
	Main menu

If successful, you can go to the **Info** option to check that the update has been properly applied and corresponds to what you have ordered.

License update

You can try the full software for 15 days after the first installation. If you would like to carry on using the software then you must purchase a full license.

You will then need to activate your license in order to use it. As will be explained in the following sections you have two options on how to do this i.e. either by using the internet connection or by offline method.

If you have another license installed then you have to first de-activate this before activating the new one. The **Info** option gives you the status of the license currently installed.

Internet activation

If you have an internet connection then you can select the **Internet Activation** option to activate your license:



Enter your license number (18 digits) in the corresponding area highlighted in green above.

You can either enter it directly or by using the **Paste** button highlighted in blue above.

Press the **Activate** button as highlight in red above to activate your license:



Registration is required prior to activation. Click OK on the dialog that pops up to be redirected to the registration webpage:

activation™ »	/iew your activations » learn more about activation	PROBLEMS? If you need support please contact your software publisher direct.
Already registe	red?	
Please enter your username	and password below to view all your current and previou	us activations.
Username	Password	
Assign code and login		
Not registered?	?	
Register now		

Login if you are already registered otherwise click on **Register now**:

Personal Inform	nation
i cisonai intorn	
Display Language	enus - English USA 👻
Name (first last)	Shiraz
	Software
Address	The Coda Centre Unit 13
	189 Munster Road
City/Taua	Lucia -
City/Town	London
State/Province	
Zip/Postal Code	SW6 6AW
Phone 1	+44 (0) 845 680 2484
Phone 2	
Fax 1	+44 (0) 845 680 2483
Fax 2	
Country	United Kingdom
Company Name	Shiraz Software
Position In Company	
Source	
Industry	
Status	
Purchase Details	
Notos	
Notes	
Account Inform	nation
interest interest	
Username	(the second
E-mail Address	@shiraz-software
	Yes add me to the email database
	Yes I want to receive offers from selected partners
Email Format	both
Password	•••••
Confirm Password	••••••
	Insert

Enter Personal and Account Information and click on Insert.

Once you go back to the application you will be able to see a confirmation pop up message that confirms the activation status as shown below:



You can also check the status of your license by logging into your account:

	trusted **
Username: Password: Log In By clicking on the "login" button, or by accessing or otherwise using the Service, you agree to be bound by the terms and conditions	



CUSTOMER CENTER. Tuesday, 12 June 2012 logged in as :

🖒 log out

quick help :	Code			Product	
e this page to view your		1.		Shiraz RIP	
rsonal License codes and ur usage of them.	Number of Act	tivations : 1			
u can review all the	Activations For	r This Code:			
oducts you have purchased	Activation Date	Computer ID	Status	Consumer	Return Date
date.	11:35:16	SEL 38(04)011773408	Active	Shiraz Software	
tivation Date: These are the tes you used the code; atus: This shows if the code active (in use) or not; stomer: Your reference; ocking Code: This is the de used to unlock your fitware for each use; Ret. te: This is the date that you urned the license to the ver for storage using the -activate button; Duration: is is how long you left your de stored on the server.					

Manual activation

If you don't have any internet connection you can still activate your license manually by clicking on the **Manual Activation** option:

	Internet Activation	Manual Activation	Internet Deactivation	Manual Deactivation
Info Info Ingle Update	Manual Activation proce accessible via the butto On the activation websis provided by your dealer Paste the 'Activation Ce Certificate' button to ac Please note that the 18 activate/activate the lic Installation ID: License Number: Activation Certificate:	Activation Website' below. te enter your 'Installation ID' (and click the 'Generate' butto rtificate' and the license numb tivate your product. -digit license code will be save ense later, the system will use Activation Website	ificate' which can be obtained u (copy the code displayed below) in to receive an 'Activation Cert er into their corresponding box d on this machine and should yo your locally-stored code.	Inductor Deceevation using our self-service website ificate'. es below and dick the 'Import ou choose to de-
Exit	Log:			Main menu

Press on the **Activation Website** button as highlighted above to open the activation webpage on your browser if you do have internet connection on this computer.

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Otherwise use the link shown below from any computer where you can access the internet:

https://www.internetactivation.com/ECOSYSTEM/ActivationServer/tiactivate/default.aspx

You can copy the Installation ID with the button highlighted in blue above.

The activation webpage is as follow:

trusted activation	
Welcome t	o the
software a	ctivation center
Please enter the In	stallation ID and the License Number the customer received with the produc
INSTALLATION ID	LICENSE NUMBER
	And a second sec
I have read ar	nd agreed to the <u>terms and conditions</u>
Generate Unloc	k Code/Certificate
	leration"
Convright 2012 Nolo	airon L. tarma and conditiona

Enter your Installation ID and License Number and check the agreement option if happy to proceed with the terms and conditions. Click on the **Generate Unlock Code/Certificate** button to create the activation codes.

Registration is required prior to activation. If your license has never been assigned before you will be lead to this page:

rusted ≫ activation™	» <u>View your activations</u>	» <u>learn more about activ</u>	ation	PROBLEMS? If you need support please contact your software publisher direct.
Already regi	stered?			
Please enter your usern	ame and password below to	view all your current and	previous activations	
Username	Password			
Assign code and I	login			
Assign code and Not register	ed?			
Assign code and I Not register Register now	ed?			
Assign code and I Not register Register now	ed?			

Login if you are have already registered or otherwise click on **Register now** option:

Personal Inform	nation
Display Language	enus - English USA 👻
Name (first last)	Shiraz
	Software
Address	The Coda Centre Unit 13
	189 Munster Road
City/Town	London
State/Province	
Zip/Postal Code	SW6 6AW
Phone 1	+44 (0) 845 680 2484
Phone 2	
Fax 1	+44 (0) 845 680 2483
Fax 2	
Country	United Kingdom
Company Name	Shiraz Software
Position In Company	
Source	
Industry	
Status	
Purchase Details	
Notes	
Account Inforn	nation
Ucorazmo	
C ereil Addeese	Online actions
E-mail Address	Was add ma to the amail database
	Yes I want to receive offers from colorted partners
Email Format	both
Password	
Confirm Password	
commin Password	
	Insert Cancel

Enter Personal and Account Information and click on Insert.

Your Activation Certificate is then generated:

process successful customer's unlocking code/certificate is	rusted activation*	» view your activations » learn more about activation	PROBLEMS? If you need support please contact your software publisher direct.
	process suc	cessful customer's unlocking	code/certificate is
	1		

Copy and save or apply the code as soon as you can before closing the webpage otherwise it will be lost and the activation process will not be possible without contacting the Shiraz support team.



Enter or paste your License Number (green area above) and Activation Certificate (blue area above).

To activate your license, press Import Certificate (red highlight above).

A message will pop up when the activation has been applied, informing you about the success or not of the operation:

	Internet Activation	Manual Activation	Internet Deactivation	Manual Deactivation
Info	Manual Activation proce accessible via the butto On the activation webs provided by your deale Paste the 'Activation Ce Certificate' button to ac Please note that the 18 activate/activate the life	ess requires an 'Activation Certifi on 'Activation Website' below. ite enter your 'Installation ID' (cc r and click the 'Generate' button ertificate' and the license number tivate your product. I-digit license code will be saved ense later, the system will use y	cate' which can be obtained uppy the code displayed below to receive an 'Activation Cert into their corresponding box on this machine and should your our locally-stored code.	using our self-service website) and license number ificate'. es below and click the 'Import ou choose to de-
	Installation ID:		107 Tour Ball	
$\mathbf{\Theta}$	License Number:	12000-01-075-02140		Ø
ongle Update	Activation Certificate:			Ø
icense Update	Log:	Activation Website Opening: https://www.internetactivatio spx Manual Activation proces Manual Activation succes Manual Activation Manual Activation Manual Activation Manual Activation	n.com/ECOSYSTEM/Activation sed. sful! ivation successful!	Import Certificate
				Main menu

Internet de-activation

If you have an internet connection and a license activated, you can choose the tab 'Internet Deactivation' to de-activate your license:

Internet Activation	Manual Activation	Internet Deactivation	Manual Deactivation
De-Activation allows you to quickly and easily move the format the drive there is n Once de-activated your pr a new machine and activat This process will attempt to block this process. If prom	o return your license to our e license to an alternate ma o need to move the license, ogram will no longer run on te it there. o use the Internet during de pted to unblock 'License Mar	icensing server for storage and chine. If you plan to keep using this machine until you re-activa -activation. If you have a firew lager' please do so.	f re-use. This allows you to this machine but wish to re- te or install the software on vall or proxy server they may
License Number:	N30-40.075-4040		De-Activate
Log:			
			Main menu
	License Number:	Internet Activation Internet Activation De-Activation allows you to return your license to our liquiddy and easily move the license to an alternate made format the drive there is no need to move the license. Once de-activated your program will no longer run on a new machine and activate it there. This process will attempt to use the Internet during de block this process. If prompted to unblock 'license Marten's in the drive there is in alternate made in the drive there is in the drive there. License Number:	<image/>

Enter your license number (18 digits) in the corresponding area (green highlight above).

You can enter it directly using the paste button (blue highlight above).

Press the De-Activate button (red highlight above) to activate your license:



A message will pop up when the de-activation has been applied, informing you about the success or otherwise of the operation.

Manual de-activation

If you don't have any internet connection, you can de-activate your license manually with the **Manual Deactivation** option:

	Internet Activation	Manual Activation	Internet Deactivation	Manual Deactivation
	You can deactivate by retu accessible via the button 'I Paste your license number Certificate'. Paste the certificate in the the licensing server.	rning your license to the lice Deactivation Website' below in the box below and click 'E deactivation webpage and	nsing server manually using o xport Certificate'. This will ger dick the 'Deactivate License' b	ur self-service website nerate a 'Deactivation utton to return the license to
Info	Installation ID:			
	License Number:	100.000		$[\mathcal{P}]$
Dongle Update	Deactivation Certificate:			
		Export Certificate		Deactivation Website
License Update				
Exit	Log:			
				Main menu

Enter or paste your License Number (blue area above).

Click on the **Export Certificate** option (red highlight above).

A message pops up informing you of the result of the operation. If successful, a De-Activation Certificate is generated and displayed in the blue area below:

			Totaria Daudiustia	
Info	Internet Activation You can deactivate by ref accessible via the button Paste your license numbe Certificate'. Paste the certificate in th the licensing server. Installation ID: License Number: Deactivation Certificate:	Manual Activation turning your license to the lice 'Deactivation Website' below. r in the box below and click 'E e deactivation webpage and d Export Certificate	Internet Deactivation nsing server manually using o xport Certificate'. This will ge dick the 'Deactivate License' b	Manual Deactivation Aur self-service website Inerate a 'Deactivation Deactivation Deactivation Website
Cense Update		Manual De-Activation pro De-Activation Certificate certificate in the deactiva licensing server and finisl https://www.internetacti ate/deactivate.aspx De-Activation Certificate save	cessed. successfully generated! ation webpage to return i the de-activation proce vation.com/ECOSYSTEM/ ed in the file: 'D:/	Please paste the the license to the ss: 'ActivationServer/tiactiv 'Certificate.txt',
Exit	Log: De-A Pleas Licer proc	Activation Activation Certificate succes se paste the certificate in th nse' to return the license to ess.	sfully generated! e deactivation webpage ar the licensing server and fir	Id click the 'Deactivate hish the de-activation
				Main menu

The certificate is also saved in the file 'Certificate.txt', located in your installation. The full path to retrieve the file is displayed in the log.

You will be redirected to the de-activation webpage after clicking OK. You can also use the button highlighted in red above if you have internet on this computer.

Otherwise use this link from any computer where you can access the internet:

https://www.internetactivation.com/ECOSYSTEM/ActivationServer/tiactivate/deactivate.aspx

You can copy the De-Activation Certificate with the button highlighted in blue area above.

The de-activation webpage is as follow:

activation™	» <u>view your activations</u>	» activate license
Welcome to t	he	
software activ	vation center	
Please enter your De-Ac	tivation Certificate.	
De-Activation Certifica	ate	
a construction of the second	Party and a second second second	1995
and the second se		
A. MARK COMMENCE () CALLER		
A 1000 100000 100 100 100		
I have read and ag	reed to the <u>terms and condi</u>	tions
I have read and ag	reed to the <u>terms and condi</u>	tions
 I have read and ag De-activate License 	reed to the <u>terms and condi</u>	tions
I have read and ag De-activate License	reed to the <u>terms and condi</u>	tions
I have read and ag De-activate License	reed to the <u>terms and condi</u>	tions

Enter your De-Activation Certificate, agree to the terms and conditions and click on the **De-activate License** button:

trusted *	» <u>view your activations</u>	» <u>de-activate license</u>
process successful		
Back		- 1
		- 1
© Copyright 2012 - Nalpeiron	terms and conditions	